Ramadurai R

Mobile: +91 988 673 5969 | Email: ram@azosis.com , me@ennram.com

Profile: Having 22 Years of experience in the Software Industry. Involvement ranges across Architecture, Requirement Analysis, Design, Development, Implementation, Testing, Documentation and Maintenance of various Software Applications and Products. Has initiated and led a Knowledge communities programs, Data warehouse Testing Competency and Data Warehouse & BI projects for customers. **Currently Working as Managing Director and in the name of "Enn Ram" as independent consultant which includes MNCs, local & global business for individuals and non-profits. As Consultant on** Cloud, Application Development, System Analyst / Integration, Big Data, Analytics, mobile Apps, ecommerce and Online Advertising (social media) strategies.

- **Domains:** Telecom, BFSI, Education, Tours and Travels, Retail, SCM, Hospitality, Non-Profits, Government etc.
- **Illustrative clients:** GE, Silicon Valley Bank, Citibank, Vodafone, Cigna, Thomson Reuters, Lessen Tours, TÜV, Cigna, defence one, Tesco, Burger King etc.
- **Partnership Ecosystem Built:** Microsoft, Amazon, Google , Citrix , Samsung , Bitdefender , HPE, Freshworks , Anyline , Wavemaker and SoftwareONE

Functional Experience:

- **Entrepreneurship**
  - ❖ Serial entrepreneurship since 2010 (Domestic & Overseas)
  - ❖ Created & trailed various market segment at own risks
  - ❖ Business requirement analysis & effective defining processes for delivery
  - ❖ Technology enabler through consultative & advisory approaches
  - ❖ Bootstrap and building 4 different Platforms via ITS business

- **Sales, Presales and Proposal**
  - ❖ Played Business Development Roles for SMB, Enterprise Delivery & Sales Consultants.
  - ❖ Presales for Cloud, System Integration, ML & AI, Data Warehouse and Business Intelligence, Mobile Applications & Analytics
  - ❖ Created Project and Business proposals for MSME & Non-Profit Sector in India and Piloted the market
  - ❖ Cost optimized licensing & cloud consumption advisory to end customers via Distributors
  - ❖ Application & Cloud Migration Consulting
  - ❖ involved in Proof of concept for ML & AI solutions in Hospitality industry
  - ❖ Consultation for Virtual Desktop and Apps Integration
  - ❖ Gap Analysis & Industry Specific Seamless Integration for Cloud & Hybrid modelling
  - ❖ Process & Technology consultant for Adoption and Change Management to the clients
  - ❖ Modelled Solutions for creating online school for B2B & B2C models

- **Management Roles**
  - ❖ Leading Core Business Team since 2010 and Youth forum since 2004 as Board of Trustees
  - ❖ Headed Bangalore Mobile Specialized Delivery Group for Sapient
  - ❖ Lead large teams , Worked as Delivery Head, Testing Practice Head, Data warehouse and BI
  - ❖ Lead Mobile (Native & Hybrid) Capabilities, Mobile BI & Mobile Analytics Practice
  - ❖ Worked at client site overseas and Parallel Handlings of Multiple projects
  - ❖ Done Program and Project Managements

- **In Software Architecture and Design**
  - ❖ Enterprise solution Architecting Roles as hands on CTO since full time Entrepreneur
  - ❖ Data warehouse architect, Design, Data Modeling, Tools Designs and Testing frameworks
  - ❖ Web based Technologies solutions and open source projects designs and implementation
  - ❖ Mobile BI framework and design implementation

- **In Software Testing**
  - ❖ Expertise and Built Data Warehouse & Business Intelligence Testing Competency
  - ❖ Involved in SOA, BPM and PeopleSoft Testing
  - ❖ Presented Testing white paper in International Testing World Conference

- **In Software Development and Production Support**
  - ❖ Implemented Automation of telecom billing processes, that led to 98% reduction in effort
  - ❖ Worked as System Analyst and Production support engineer on Oracle (PL/SQL), Pro*C\C++, UNIX (includes shell Scripting) ,J2EE (JDBC,JSP), HTML, JavaScript, VB and VC++ projects

Core Competencies

- ❖ Consulting - Proven experience in delivering engagements in ambiguous, unstructured environments.
- ❖ Product Management – Created PRD and product roadmaps for internet products
- ❖ Program & Delivery Management
- ❖ Specialized in business transformation engagements around Enterprise Data Warehouse & Business Intelligence and Enterprise applications (SOA) integration initiatives.
- ❖ Alliances, Business Analysis & Presales - Handling relationships and expanding breath of service offerings

Awards & Recognition

- ❖ Many Customers Commendations and employers Awards including chairman award, **"Happiness Evangelism Award"** for the happiness of customer and Society

Areas of Focus

- ❖ Big Data, Business Intelligence and Data warehouse
- ❖ Mobile BI and Advance Analytics
- ❖ Project Management
- ❖ Performance Management
- ❖ ecommerce and Internet Technologies

Knowledge Management & Trainings

- ❖ Mentored Teammates and Fresher (Campus Batch) on various technologies and soft skills
- ❖ Presented papers and Technology tools on various Conferences and Technology festivals.
- ❖ Initiated and led a soft skills community called " Roots and Fruits - I^2Q Leadership program", "Happiness at Work Place" and Technologist of Social Action (TSA)
- ❖ Undergone " Six Sigma Green Belt Project Training" from KPMG
- ❖ Certified in Java by Brain Bench
- ❖ Citrix and Google Certified

Professional Recommendations

- ❖ On Social Networks: http://in.linkedin.com/in/ramadurair
- ❖ Professional Reference may also be provided on requests
- ❖ Skill Endorsed – 122 on Required Analysis & Ensuring Delivery via right practice & Program Management next highest in LinkedIn from professional worked together.
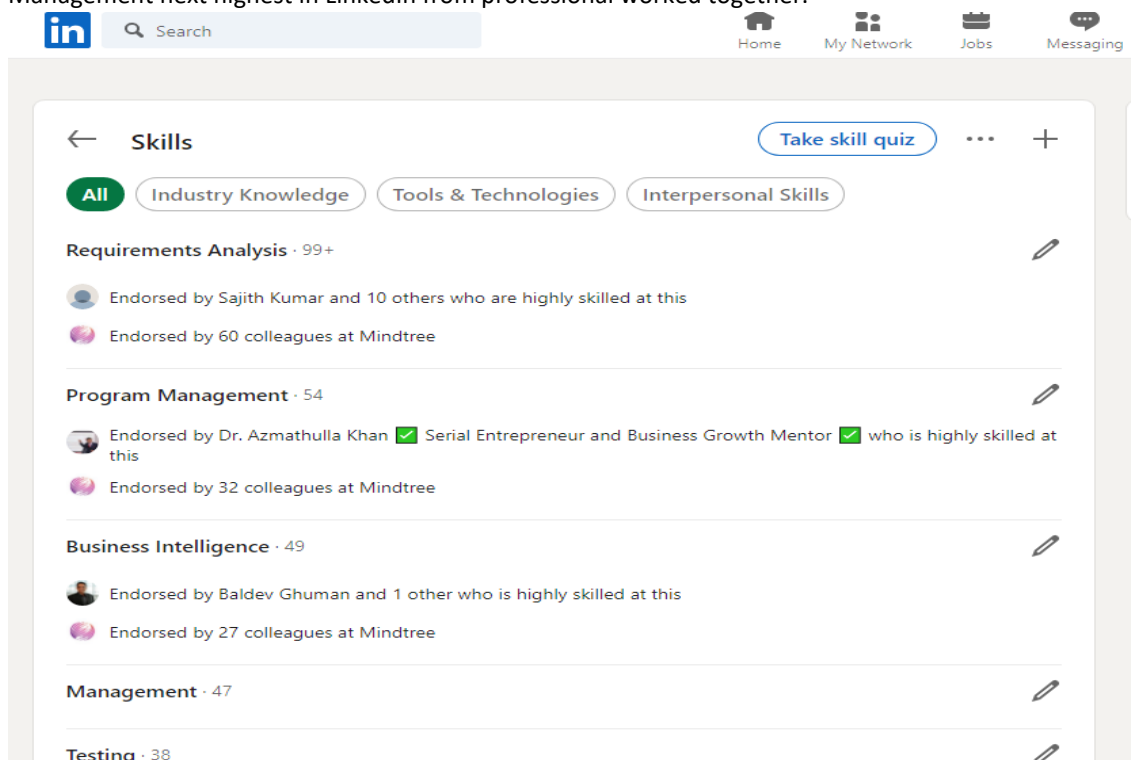
Projects Overview (*Project Detail, Roles Played and Achievements are enclosed as Annexure-1*)

Customer Details	Project Name	Domain
Emids	Office365 and Apps Migration from Google and Microsoft 365	Technology company on Healthcare Domain for domestic and international clients
Ecobillz	Cloud Consumption Optimization ID & MRZ scanner Share HR Services Joint Platform Delivery	Hospitality
IConsultingCorp	Dynamic365 HoloLens Licensing Support Specialized Solution Provider for their global expansion as US HQ to India and UK	Pharma, Manufacturing
UCILS	Part time – CTO Office365 Migration from Google CRM via Microsoft Power platform	Transport and logistics
Universalyoungminds.com	Knowledge community Platform for Certifications & people capacity building platform with seamless integration to job portals	EdTech
DigitYay.com	Web & Digital Marketing Arm of Azosis on Rapid delivery model	8+ Website as managed services
DVCcare.org	Non-Profit Digitization Model	10+ clients on Education, Healthcare
LiveWellMind.com	Health & Wellness Platform	Health & Wellness
Partner Alliance	Cloud & Infra Unified Communication System Integration & ISV ML & AI Ecosystem Low code App Development Hardware Cost Optimization	`Technology Modernization
Lassen Tours	Remote Infrastructure Management Services	Tours and Travels
Atlanta Media Group	DefenseOne	Govt. Services
Cigna	Medical File Cabinet and ICE	Insurance (Mobile Apps)
Indianapolis Motor Speedway	IMS – Mobile Analytics	Mobile BI & Analytics
Thomson Reuters, USA	Serengeti Law BI Analytics	Legal Matter Mgmt.,
Lassen Inc, CA, USA	IT Consultation – BI Analytics	Tour & Travels
BIST –CHD, Sense kaleidoscopes, SVACKSHEE and Aishwaryam Trust	Expert Consultant	NGO
Silicon Valley Bank, Santa Clara, CA USA	Enterprise Integration Bus (EIB) Marketing Analysis Design BODI Migration Project	Banking and Financial
MindTree Ltd., (Internal)	Sample Data Generator	Product
Burger King	(BKSSMS) SAPBW	Retail
GE – C & I, US	Thermal Control Systems	Appliance
GE – Equipment Services,US	TFS and MOD billing Systems	Travels/ GIS
Citibank, India	Computer Aided Collection System	BFSI
Vodafone (BPL), TN and BSNL all over India	Interconnect Billing System(ICB) Prepaid Billing System	Telecom
TÜV Rheinland, Bangalore	ProTrac	CMM Certification Body

Ramadurai R

Mobile: +91 988 673 5969 | Email: ram@azosis.com , me@ennram.com

Career Progress

Organization	Role	Duration
Azosis Technologies (Rebranded)	Managing Director	May 2019 – Till Date
Aditi, Happiest Minds, Sapient, UYM Group of Companies, Enn Ram	IT Consultant and Management Roles	Jun 2010 – Till date
MindTree Limited	Practice Head, DWBI Testing	Aug 2004 – Jun 2010
BPL Telecom, Polaris, TÜV	Systems Analyst, Software Engineer	Jan 2002 – Aug 2004

Education

- MSIT (Information Technology), Bharathidasan University, Trichy. April 2003 – 74%
- B.Sc. (Mathematics), Madurai Kamaraj University, Madurai. April 2000 – 69%

Personal Values and Additional Information

- Commitment (Time / Quality / Cost)
- Innovative (Creativity) /Blogging
- India PAN: AFUPR6869K
- Date of Birth: 29th April 1980
- Hobbies: Meditation, Introspection, Reading and Music

Sapient®

January 14, 2016

To whom so ever it may concern

This is to certify that Ramadurai Radhakrishnan (Employee ID- 99275) worked as a full time employee (40 Hours per week) with Sapient Consulting Private based in Bangalore (India), effective October 29, 2012 to April 15, 2014.His last designation was Manager Program Management. His job duties included but were not limited to:

- Executed customer Mobile Application Projects.
- Managed Staff Aug. Projects.
- Created and Rolled out Mobile SDG India Plan year 2013 with Leadership Team
- Building Mobile Capability on iOS, Android , Phonegap and Kony
- Created and executed Capability Projects and Delivery Framework Process Templates
- Designed Rewards and Recognition Program for Mobile SDG
- Designed and Rolled out Communication Plans and Process Templates for Mobile SDG Global
- Organized and Owned Monthly Full Team Meeting across India Locations
- Facilitated Inter office works and Collaborative culture
- Professional and Personal counsellor for Teammates
- Mentored many sessions on campus Training Programs on soft skills
- Part of hiring team for Attributes Interview (Managerial Round)
- Facilitated People Performance Growth (Appraisal) rounds for 2012 and 2013:
- Handled smooth transitions and communicated constructive feedbacks from previous supervisors
- Managed People Tracker for all Bangalore Folks
- Assessed and Normalized their performance for year 2013
- Conducted sessions on "Career Growth " to Team members
- Demonstrated Personal values of "People and Committed Person " across the teams and locations
- Worked Closely with Operational Teams like Staffing Partners, People Success, Infrastructure and Office Services
- Managed Mobile SDG Community Portal (VOX) for active participations on Technological sharing ,Idea Management and Forum discussions

N. SHANKAR
MYS. 44/65
Govt. of India
NOTARY
SEAL
No. 989 / 97
BANGALORE

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N.SHANKAR
NOTARY - 44 / 65
C.No. 989 / 97.

Sapient

- Designed and Generated Many Management reports which helped Leadership Team for quick design making
- Facilitated "Creative Thinking Session" for different Levels which resulted many innovative apps developments
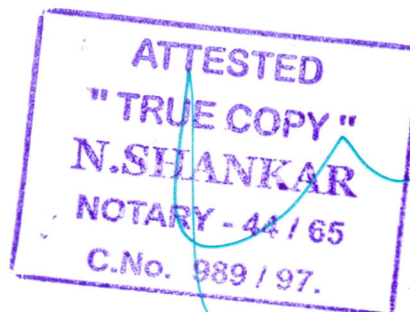
If you have any query, please send a request at employmentverification2@sapient.com.

Yours sincerely,

Nitin Sharma
Manager People Strategy

[Notary seal: N. SHANKAR, MYS. 44/65, Govt. of India, NOTARY SEAL No. 989/97, BANGALORE - 70]

[Stamp: ATTESTED "TRUE COPY" N.SHANKAR NOTARY - 44/65 C.No. 989/97]

Happiest Minds Technologies Pvt. Ltd.
Block II, Velankani Tech Park, 43 Electronics City
Hosur Road, Bangalore 560100
CIN of the co. U72900KA2011PTC057931
P: +91 80 3320 3333, F: +91 80 3320 3000
www.happiestminds.com

11th January 2016

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. Ramadurai Radhakrishnan**, EMP NO. **HM0000127** was an employee of **Happiest Minds Technologies Pvt Ltd** on a full time basis with 40 hours per week schedule from **December 19th 2011** to **October 19th 2012** as a **Program Manager – IT Services** at our Bangalore Office.
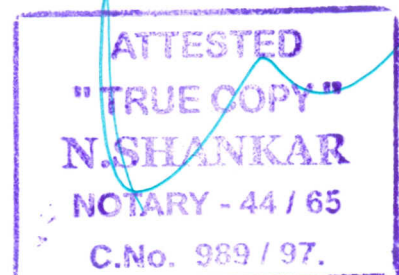
In this role, he was responsible for the following duties:

➢ Set up Data Warehousing and Business Intelligence (DWBI) Practice Lab and Maintenance.
➢ Interact with Customers to understand the business requirements and draft the functional specifications for the product development and quality assurance teams to execute their tasks.
➢ Developing Proof of Concepts Programs for DWBI Practice.
➢ Innovated new features with design and documentation of Functional Specifications for multiple products which brings value advantage to the organization and cost saving benefits to the customers.
➢ A bridge between the Customers, Product Management Group and the Product Development Teams to communicate the business requirements, Monitor and update the progress of the development to the necessary stake holders.
➢ Investigate and explore future applications of software. Maintain a high level of knowledge in systems and industry trends.
➢ Working closely with resourcing team to manage resource fulfillment process needed to run the delivery operation well and to prevent business operation revenue loss.
➢ Developing objectives, strategies, establishing long-range objectives, specifying the strategies and actions to achieve them.
➢ Tracking and monitoring of Projects from resources, financials and timing perspective. This includes providing weekly status reports of accomplishments, priorities, risk and issue as per organization's and client's methodology and project management practices.

for **Happiest Minds Technologies Pvt. Ltd.,**

RAJA SHANMUGAM

CHIEF PEOPLE OFFICER

N. SHANKAR
MYS. 44/65
Govt. of India
NOTARY
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No. 989/97
BANGALORE - 70

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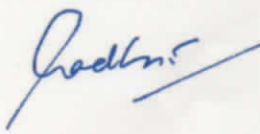NOTARY - 44 / 65
C.No. 989 / 97.

16th December 2011

To whom this may concern
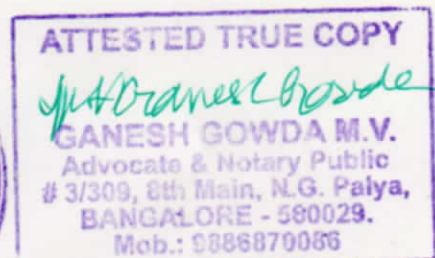
This is to certify that Mr.Ramadurai Radhakrishnan was an employee of the Universal Young Minds between June28th, 2010 and December 16th, 2011. He was working on a full time basis with 40 hours per week and designated as "Delivery Head".
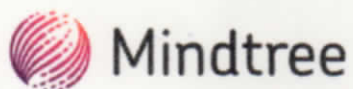
During his tenure, He performed the following duties:

- Requirement analysis and design modeling, Coding, Code review and refactoring, Module integration, Defect fixes, Unit testing, functionality testing, integration Testing and User Acceptance Testing
- Project Management activities like planning, reporting, risk analysis, issue resolution, Delivery management, Quality assurance, Quality Control and documentations
- Provided Data Warehouse BI Architecture and Testing consultation
- Customer Interaction and provided clarification to the team
- Led a Testing team on scope definition, testing scenarios preparation, test execution, Impact analysis etc.
- Created automated scripts for Dashboards and ETL verifications
- Defined and implemented Project processes such as deployment document, communication process etc
- BI & Analytics:

  o Data Consolidation for Insights into customer behaviour across source systems and Product Analysis
  o Data Cleansing, Normalization and Conforming, Governance ,clean Data Authoring and Process Changes
  o Reporting and Analytics:
    - Top Selling Packages and Low selling Packages
    - What ifs, Cube Design, Reports and Predictive Modeling
    - Site Analytics
- Infrastructure Management System

  o Established RIMS (Remote Infrastructure Management System)
  o Created proper documentation for speedy self-management
  o Automated scripts for data backups
  o Proposal and assessment of IT requirements, migration (Both Infrastructure and Software) and Cost savings realized

Yours Sincerely,

Madhavan P
Managing Director

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GANESH GOWDA M.V.
Advocate & Notary Public
3/309, 8th Main, N.G. Palya,
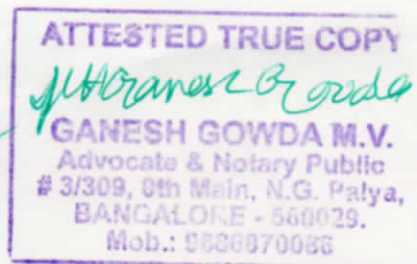BANGALORE - 580029.
Mob.: 9886879086

Mindtree

January 27, 2016

To whom this may concern

This is to certify that Mr. Ramadurai Radhakrishnan was an employee of the Mindtree Ltd from 16th August 2004 to 24th June 2010. He was a full time employee with working hours of 40 per week. Following are the designation changes with tenure:

Title or Designation	Duration	Work Locations
Associate	Aug 2004 to Jul 2006	India
Associate Consultant	Jul 2006 to Mar 2007 May 2007 to Jul 2007 Oct 2007 to Mar 2008 Jun 2008 to Jul 2008	India
Associate Consultant	Mar 2007 to May 2007 Jul 2007 to Oct 2007 Mar 2008 to Jun 2008	USA
Test Lead	Jul 2008 to Oct 2008 Jul 2009 to Sep 2009	USA
Test Lead	Oct 2008 to Jul 2009 Sep 2009 to Jun 2010	India

Mindtree Ltd., Global Village   T   +91 80 6706 4000
RVCE Post, Mysore Road   F   +91 80 6706 4100
Bangalore 560 059, India   W   www.mindtree.com

Mindtree

During his tenure, He performed the following duties:

MANAGEMENT

- Headed database, data warehouse and Business Intelligence Testing Practice
- Done Program and Project Managements such as Project Planning, Client Interactions, Task Managements, Metrics Collection, Quality Management and Documentation on small, medium and complex projects
- Worked at client site overseas and parallel handlings of multiple projects
- Frequent relationship building exercise with the clients to encourage single vision and goal for business expansion and system improvement.
- Led project team on development and testing activities
- Conducted "Team building Workshops" and motivated team through weekly emailer
- Ensure procedural documentation reflects current practice and comply with agreed processes and escalation paths.
- Coordinate with developers, skilled technicians and the clients to develop application and system level requirements.

- Supporting organizational transformation by working with the clients to drive process excellence and identify opportunities for improvement.
- Manage communications on day to day service operations and systems availability/performance to the clients.
- Identifying and Managing RISKS to the system environment, including risk communications, risk mitigation strategies, creating risk letters and communicating to the clients.

SOFTWARE ARCHITECTURE AND DESIGN

- Done Requirement analysis and design modeling, Coding, Code review and refactoring, Module integration, Defect fixes, Unit testing, functionality testing, integration Testing and User Acceptance Testing.
- Architected and Designed, Data Modeled, Tools Designed and Created Testing frameworks on Data warehouse and Business Intelligence projects
- Worked on requirement preparation, designed technical specification for all the developments Unit testing and documentation.
- Automated Bill Runs (Prelim and Final runs), report generation and EDI process
- Created Bug fixing and Enhancements strategies
- Worked on New Billing system proposal
- Proposed and designed automation of various operations
- Migration of the various system to a new version of software upgrade.
- Analyzed and Implemented business changes in design and processing of contract explorer.
- Enhancements to standard transactions to incorporate material creation and change logic in standard notifications.

SOFTWARE DEVELOPMENT AND PRODUCTION SUPPORT

- Develop objects Reports, transactions, scripts and smart forms based on project requirements.
-
- Designed an In-house tool for database Testing called "Sample Data Generator". Participated and Show cased tool in TechWorks contest at MindTree Technology festival
- Configuration Management: Created a source code and document repository on a version control system (WinCVS)
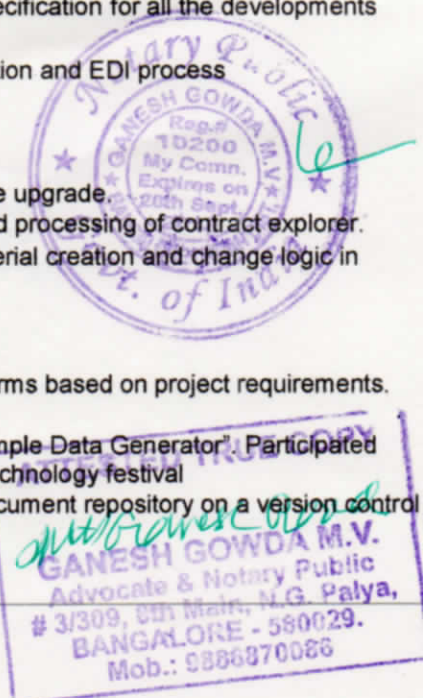
- Acquisition of knowledge from customer and transfer of knowledge to Offshore team.
- Received Customer Appreciation for effective and efficient knowledge acquisition and transition of production support systems

SOFTWARE TESTING

- Expertise and Built Data Warehouse & Business Intelligence Testing Competency
- Determine and resolve problems throughout the related testing process by identifying potential impact and by translating business requirements into computer requirements.
- Involved in updating technical specifications, and weekly status reports.
- Involved in SAP BW, SOA, BPM and PeopleSoft Testing
- Presented white paper (Database Testing Approach) in International Testing World Conference
- Creation of SQL scripts to validate source and target data in the various environments
- Defect tracking using automated tools
- Identified and closed the Design and Requirement Gaps and documented the gaps
- Worked with Developer on Agile Testing methodology to close the defects and Test case modification according to the design changes
- Validated 13 Months historical data for 42 balance types using Automated test scripts

- Optimized the SQLs using Indexes and Oracles Comments using execution plan
- Used combination of Agile testing and Test automation scripts for recursive testing
- Prepared Test Plan, Test Cases and scripts (SQLs) ,Test Summary reports, identification of test scenarios and defined Test approaches
- Validation of business logic and implementation testing of Aqua Logic BPM tool
- Testing system accessible in multiple Environments and Users access validations
- Data Integration and Web Services validation of AL-BPM
- System Reports validation and Backend data validation thro' SQLs
- Configured system Integration parameters of Multiple applications systems inclusive of Universal Banking System (UBS) and tested the access flows of the respective users
- Performed upstream of the bank and Downstream systems like General Ledger System Testing
- Maintained BODI Web Services for Data warehouse and AL BPM system
- System Hardware upgrade testing and performance testing
- Prepared defect analysis matrices and presented to the project team
- Part of Lessons Learned Sessions and Suggested Process Improvements
- Worked on error handling and alert configuration, monitoring the runtime objects by using different monitoring tools.

KNOWLEDGE MANAGEMENT & TRAININGS

- Mentored Teammates and Fresher (Campus Batch) on various technologies and soft skills
- Presented papers and Technology tools on various Conferences and Technology festivals.
- Initiated and led a soft skills community called " Roots and Fruits - I2Q Leadership program"
- Lead Technologist of Social Action (TSA) activities regularly
- Undergone " Six Sigma Green Belt Project Training" from KPMG
- Built knowledge transfer document and conducted internal trainings

PRESALES AND PROPOSAL

- Presales for Data Warehouse and Business Intelligence Testing Projects
- Created Project presentations and Business proposals on Billing application for customer

Mindtree Ltd., Global Village
RVCE Post, Mysore Road
Bangalore 560 059, India

T   +91 80 6706 4000
F   +91 80 6706 4100
W   www.mindtree.com

Mindtree

AWARDS

- Appreciated by Silicon Valley Bank CIO for work done on tighten timelines
- Customer commendation lunch with CEO in the year of 2004
- Pat on Back award for executing Corporate Social activities program
- Received Learning Catalyst certificate for campus training between 2004 and 2009 regularly
- Participation Certificate in Technology festival for paper presentation and tech work contests

The Projects, he worked on various technologies are:

Customer Details	Project Name	Domain
Silicon Valley Bank, Santa Clara, CA USA	Enterprise Integration Bus (EIB), Marketing Analysis Design, BODI Migration Project	Banking and Financial
Mindtree Ltd., (Internal)	Sample Data Generator	Product
Burger King	(BKSSMS) SAPBW	Retail
GE – C & I, US	Thermal Control Systems	Appliance
GE – Equipment Services, US	TFS and MOD billing Systems	Travels/ GIS

The concerned authorities to make discrete enquiries if required.

for   Mindtree Ltd.,

Shanti Uday
Associate Director – People Shared Services
shanti.uday@mindtree.com
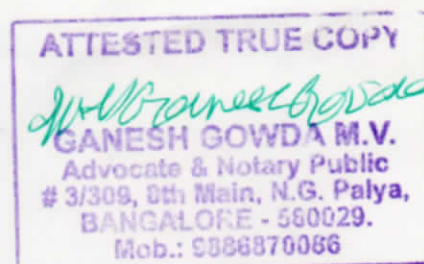
05 January 2016

TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Mr. Ramadurai Radhakrishnan (EMP ID: 22423)** was a full time employee (40 hours/week) of Polaris Consulting & Services Ltd (Which was formerly known as Polaris Financial Technology Ltd/Polaris Software Lab Ltd) worked from **"21st April – 2004 to 13th August - 2004"** and was designated as **"System Engineer"** at the time of relieving.

Listed below were his key **roles and responsibilities:**

- Designed and Developed Recovery Scoring for Write off cases on Computer Aided Collection System (CACS) for banking client .
- Worked on requirement preparation, designed technical specification for all the developments Unit testing and documentation.
- Prepared Test Cases and Tested the system
- Provided Production Support and End of the day operations for Banking Systems called CACS
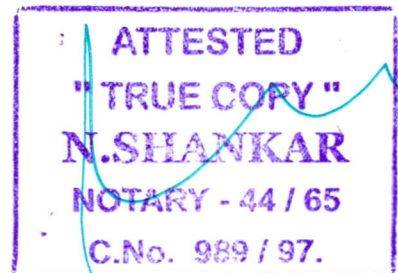
Technologies used: UNIX, C, Pro*C, Oracle, Shell scripts

This letter has been issued on associate's request for the purpose of applying for **"Australian Permanent Resident ship"** and it can be used for the same purpose only.

Yours Sincerely
For Polaris Consulting & Services Ltd

Authorized Signatory
Sayeekumar Baktavatsalan
HR – Central Reference Letter Desk

N. SHANKAR
MYS. 44/65
Govt. of India
NOTARY
SEAL
No. 989 / 97
BANGALORE - 70

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NOTARY - 44 / 65
C.No. 989 / 97.

Polaris Consulting & Services Limited
Registered Office: Polaris House, 244 Anna Salai, Chennai - 600 006, India I Ph: +91-44-3987 4000, 3984 3400 I Fax: +91-44-2852 3280
Corporate Headquarters: Foundation, 34 IT Highway, Chennai - 603 103, India I Ph: +91-44-2743 5001, 3987 3000 I Fax: +91-44-2743 5166

Sydney • Tokyo • Hong Kong • Singapore • Mumbai • Dubai • London • New York • Toronto

www.polarisFT.com   CIN No. L65993TN1993PLC024142
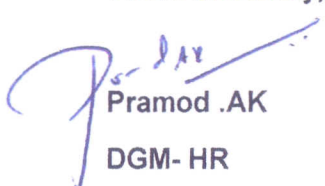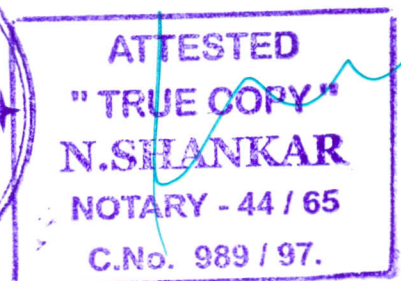
BTPL:HR 11-01-2016

To whomever It may concern

This is to certify that **Mr.Ramadurai Radhakrishnan** was an employee of **BPL Telecom Private Limited** on a full time basis with 40 hours per week schedule from **May 12, 2003** to **April 16, 2004** as a **Systems Analyst**.

He was responsible for the following duties:

➢ Proposed and automated the day to day operation of ICB system that generates daily reports, as a Cron job that improved CPU utilization.

➢ Perform data analysis, testing, debugging, audits, data recovery, and problem resolution.

➢ Identifying, investigating, and analyzing business processes, procedures and work practices

➢ Identifying and evaluating inefficiencies and recommending optimal business practices, and system functionality and behavior.

➢ Proposed and automated the Invoice Generation Operation that reduced the duration of operation from two days to 30 minutes.

➢ Using project management methodologies, principles and techniques to develop project plans and to cost, resource and manage projects.

➢ Create data verification methods and complying with standard system procedures.

➢ Conducting high level overview trending and acting upon trends based on the findings in problem management and analyzing detailed root cause received from the technical team.

➢ Using data and process modeling techniques to create clear system specifications for the design and development of system software.

➢ Create and maintain user account profiles and passwords, and acting as a single point of contact for IT security and system compliance.

Yours sincerely,

Pramod .AK

DGM- HR

N.SHANKAR
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C.No. 989 / 97.

Dated: 29th April 2003

To whom this may concern

This is to certify that Mr. Ramadurai Radhakrishnan worked with TUV Rhineland, India from 1st July 2002 till 29th April 2003. He was working 40 hours per week as a Software Engineer.

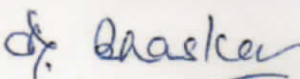| Title or Designation	Duration	Work Locations
Software Engineer	01.07.2002 – 29.04.2003	TUV Rheinland (India) Pvt. Ltd., 504 - 505, Prestige Centre Point, Cunningham Road, Bangalore 560 052

During his tenure, he was tasked to independently put together an intranet linked sales and tracking system called PROTRAC. The Project involved the following tasks:

- Requirement analysis, design and coding and all testing activities per the User needs defined by the Director – Software Engineering Services
- In the process of establishing the system, he had to validate the design and system performance using mock-ups and prototypes.
- The technologies used were: Windows, JSP, Java Scripts, JRun and Oracle

The project was successfully deployed and transitioned to production for use by the SES [Software Engineering Services] group.

Sincerely Yours,

For **TÜV Rheinland (India) Pvt. Ltd.,**

M. Bhaskar

Vice President

ATTESTED TRUE COPY

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